

BSP Reports and support communication

1. How to download the BSP report every month from the BSP portal

Link - <https://usage.zimbra.com/login>

Username - biswajit@tetrain.com

Password - p2UW4*Em!\$

2. After login

We have two organizations

1st one is for [Tetra Info BSP Sub Account - \(Sysnetglobal & ISON BPO\)](#)

2nd one is for [Tetra Information Services P Limited \(B\) \(Other clients\) -](#)

Isgec

Pahwa (Bry air)

Drushti

Energ Construction

Haco India

Fusion Hyundai

Xtranet Nabard

Newsnation

Schroff charity

3. Download ISON and Sysnet report

Click on this [Tetra Info BSP Sub Account - Sysnetglobal & ISON BPO](#)

Select the date and click on Download Summary

ZIMBRA USAGE PORTAL

Organizations

Usage Report - Tetra Info BSP Sub Account - Sysnetglobal & ISON BPO

Date From: Jun 01, 2026 Date To: Jun 30, 2026 [Get Report](#)

[Download Summary](#)

Show 10 entries Search:

Meter	Unit	Max Usage	Period	Download
Advanced Chat Usage	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
Basic Chat Usage	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
Business Edition	Accounts	8038	May 31, 2026 - Jun 30, 2026	Download
EWS Usage	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
Professional Edition	Accounts	1	May 31, 2026 - Jun 30, 2026	Download
Standard Edition	Accounts	0	May 31, 2026 - Jun 30, 2026	Download

Showing 1 to 6 of 6 entries

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For the second report

Click on this [Tetra Information Services P Limited \(B\)](#)

Select the date and click on Download Summary

ZIMBRA USAGE PORTAL

Organizations

Usage Report - Tetra Information Services P Limited (B)

Date From: Jun 01, 2026 Date To: Jun 30, 2026 [Get Report](#)

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Show 10 entries

Metric	Unit	Max Usage	Period	Download
Advanced Chat Usage	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
Basic Chat Usage	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
Business Edition	Accounts	4627	May 31, 2026 - Jun 30, 2026	Download
Business Edition Plus	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
EWS Usage	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
Professional Edition	Accounts	0	May 31, 2026 - Jun 30, 2026	Download
Standard Edition	Accounts	0	May 31, 2026 - Jun 30, 2026	Download

Showing 1 to 7 of 7 entries

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If any issue with the report...

Like - Usage is showing incorrectly.

Note - Before starting the next month, we need to resolve this.

Send an email to

1. eugene.soosay@synacor.com
2. sharad.shinghal@synacor.com